**Junior IT Support Engineer**

DLT Technologies is an e-commerce company based in the Grand Duchy of Luxembourg is looking for a Junior IT Support Engineer.

Tasks and responsibilities

* Respond to calls, monitoring alerts end e-mails regarding IT and automation issues.
* Documentation of IT equipment and problem shooting. This will also involve re-thinking processes and defining new or more efficient procedures.
* Escalating- and troubleshooting issues together with our technology partners.
* Management of all IT equipment and infrastructure: network equipment, end points and servers for the full lifecycle of the service or product
* Deploying and updating software on desktops, servers, cloud, laptops, tablets and smartphones.

Qualifications and skills

* Bachelor degree in IT, a Bachelor degree in a related field or equivalent trough experience.
* An analytical mindset and proactive approach.
* You can work independently and you are well organized.
* A detailed understanding of the core networking technologies, telecom and the Microsoft Windows system.
* Certification and experience with the following technologies is a plus: Linux system administration, Amazon Web Services, Cisco routers and switches.
* Knowledge of English. French is a plus.
* Full time job from Monday till Friday.

# Perks

The renumeration is negotiable and tuned to your needs:

* An attractive salary inclusive the rent of an apartment.

# Company

DLT Technologies S.à r.l. is based in the Grand Duchy of Luxembourg and is a young company that provides IT services for the e-commerce market. The group was founded and currently employs around 80 people and wants to expand with driven and passionate new staff members. We strive to maintain a small-company touch and feel.

# How to apply

You can apply by sending your resume in English by e-mail to info@dlttechnologies.com. Your application will be handled confidentially. Also, do not hesitate to contact us if you have any questions at number ++352: 621 21 89 21.