QUALITY POLICY

Panevėžio kolegija / state Institution of Higher Education develops a quality culture that ensures the satisfaction of students' and other stakeholders' expectations and needs, the quality of higher education and compliance with the requirements of legal acts, and the continuous improvement of the quality management system performance. The quality policy implies the College's strategy and its objectives, and therefore quality is understood as the effective implementation of the priorities of the College's strategic goal, the Bologna Process and the Standards and Guidelines for Quality Assurance in the European Higher Education Area (ESG). This is the basis for our development. The top management and all employees, within their competences and responsibilities, commit themselves to:

At institutional level

- ➤ Keep the *Quality Policy* under constant review to ensure that it remains relevant and that every staff member contributes to its implementation.
- ➤ Ensure the efficient functioning and improvement of the *quality management system* and the provision of the necessary resources.
- ➤ Create and foster a good *working, teaching and learning environment*.
- ➤ Ensure the provision of both *physical and human resources* for the successful implementation of high-quality studies.
- ➤ Promote *stakeholder cooperation* in the quality improvement process.
- ➤ Motivate and facilitate the continuous *professional development of academic and administrative staff and the development of international cooperation*.
- ➤ *Enhance a culture that nurtures and improves the quality of operations* by fostering mutual respect, social responsibility, and collaboration among the college community, including students, faculty, and other staff members.
- ➤ Create an environment where discrimination and intolerance are not tolerated.

At academic level

- ➤ *Maintain an adequate level of education and to create* a supportive and effective *teaching and learning environment for students*.
- ➤ *Collaborate with* internal and external *stakeholders*, periodically reviewing, *updating, or creating new study programs that meet contemporary needs* and are oriented towards clear and foreseeable learning outcomes.
- ➤ *Involve students* as equal partners *in quality assurance processes*.
- ➤ Focus on *fostering student autonomy and entrepreneurship* in studies, as well as *promoting creative application of knowledge* in chosen activities.
- ➤ Implement *modern teaching and learning methods* and creatively apply them.
- ➤ Enable and provide full *support for students' academic progress*.
- ➤ Maintain *academic integrity*.
- ➤ Carry out applied research activities, *creating synergies between science and business*, and to encourage students' active involvement in them.
- ➤ Encourage students and faculty to actively engage in *expanding international academic exchanges and relationships*, aiming to acquire and disseminate best practices.
- ➤ Continuously *enhance the competencies of teaching staff and administrative personnel* to achieve quality improvements in operations.